

YOUR ERP IS YOUR BIGGEST BUSINESS ANCHOR TIME TO TRANSFORM ENTERPRISE RESOURCE PLANNING



WHAT IS THE FUTURE OF ERP DELIVERY?

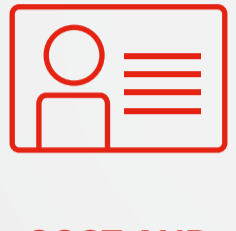
ENTERPRISE RESOURCE PLANNING OR ERP IS CRITICAL TO THE OPERATIONAL AND FUNCTIONAL EFFICIENCY OF A BUSINESS.

WE ASKED AUSTRALIAN IT AND BUSINESS EXECUTIVES FROM MULTIPLE INDUSTRIES WHAT THE FUTURE OF ERP DELIVERY LOOKS LIKE TO THEM.

COMMON CHALLENGES CITED IN RUNNING ENTERPRISE SOFTWARE



SCARCE INTERNAL RESOURCES



COST AND COMPLEXITY IN LICENSING



HANDLING UPGRADE COSTS

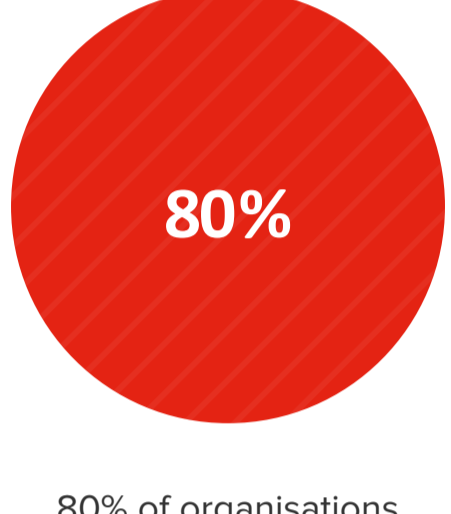


UPGRADES ACHIEVING DESIRED RETURN ON INVESTMENT

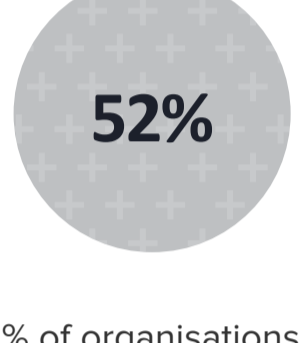


CAN THE EMERGING 'ENTERPRISE SOFTWARE-AS-A-SERVICE' MODEL SOLVE SOME OF THESE CHALLENGES?

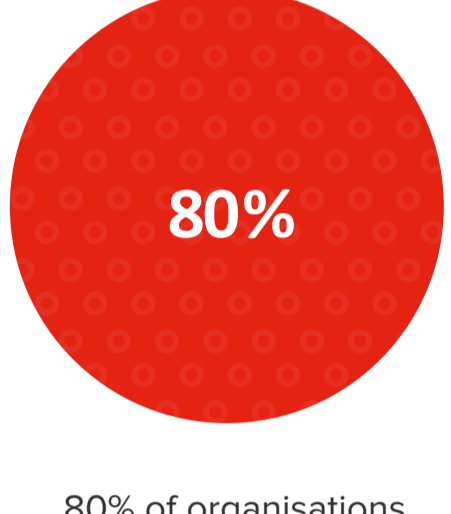
THE STATE OF AUSTRALIAN ERP SOFTWARE USAGE GENERAL ERP CONDITIONS



80% of organisations maintain their own ERP.



52% of organisations say the right 'business fit' is the most important driver in selecting an ERP solution.



80% of organisations understand licensing models when purchasing their ERP software.



47% of organisations heavily customise their ERP.



80% of organisations say that customisation is strongly driven by 'improving business processes' or 'unique industry requirements.'

ERP IN THE CLOUD



69% of organisations do not currently have their ERP delivered in a cloud or SaaS model.



23% of organisations will look at cloud-based application deployment (SaaS) when they upgrade or replace their current ERP.



Only 10% of organisations will NOT be considering cloud-based application deployment, cloud-based infrastructure deployment, hosting or complete outsourcing when they next upgrade or replace their current ERP.

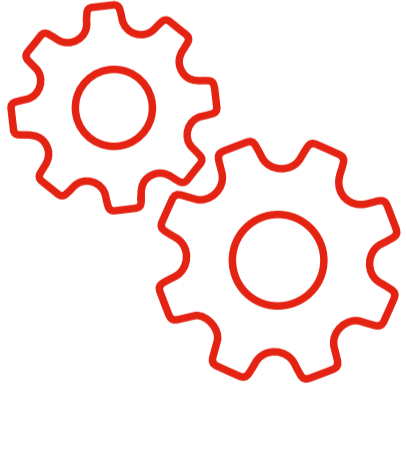


55% of organisations are looking to shift IT from a technology-defined to a service-defined function.



Of those looking to shift to service-defined IT, 30% say 'complexity' is the main impediment to doing so.

THE RUNNING COSTS OF ERP



30% of organisations say Total Cost of Ownership (TCO) is the most important driver in selecting an ERP solution.

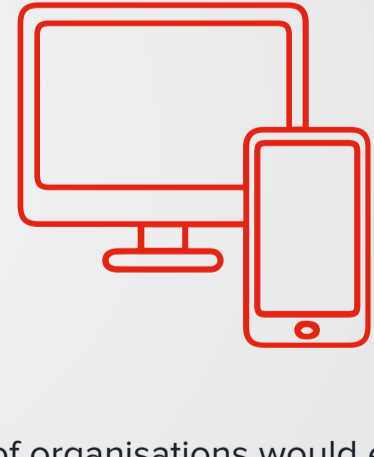


35% of organisations cite reducing cost, complexity and capital investment as key drivers to upgrade or replace their ERP.

DRIVING GREATER VALUE FROM ERP



34% of organisations believe greater customisation is the right way to get more value from their ERP solution.



30% of organisations would extend ERP to mobile and tablet devices when considering how to make their current ERP more agile.



WANT TO FIND OUT MORE?

THIS SURVEY WAS COMMISSIONED BY LEADING AUSTRALIAN CONSULTING AND TECHNOLOGY FIRM OAKTON.

IF YOU'D LIKE TO FURTHER UNDERSTAND THE CHALLENGES IN RUNNING ERP SERVICES AND IDENTIFY IMPROVEMENTS IN HOW SERVICES ARE DELIVERED TO BUSINESS USERS, CONTACT OAKTON TODAY.

VISIT: OAKTON.COM.AU OR EMAIL ENQUIRY@OAKTON.COM.AU